



## Introducing pregnancy and postpartum care and support from OSF OnCall Connect!

The goal is to improve a patient's pregnancy and postpartum experience. This is achieved by providing timely prenatal care, education and information in addition to postpartum depression screening and breastfeeding support all from the comfort of home and at no cost to them.

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### How does this service impact outcomes without creating additional work for providers?

This program is supplemental to the care a patient receives from their OB provider. The OSF OnCall Connect pregnancy and postpartum digital solution is flexible and allows patients to engage in a track that applies to their pregnancy and postpartum time, such as vaginal delivery or C-section.

### How does it work?

Women will self-enroll in the prenatal program based on their due date. They can enroll as early as the eighth week of pregnancy. As a provider, you may also suggest your patient enroll in the program.

The postpartum program offers support up to four weeks following delivery. It has tracks for both vaginal and C-section deliveries with and without baby care information. Women who may not bring a baby home still need support following delivery. The main focus during the postpartum period is postpartum depression and breastfeeding.

### What happens once they enroll?

Once enrolled, the patient will be instructed to download the GetWell Loop app. Using the app, they will receive:

- Education and information for each week of their pregnancy
  - Regular check-ins by chat
  - Clinical support from registered nurses and advanced practice providers who are specially trained to care for pregnant women and their babies
  - 24/7/365 access to the digital care team
  - Screening for postpartum depression
  - Breastfeeding resources and support
  - An assessment of any needs they may have, such as transportation, food or housing
  - Support and information when it's convenient for them
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### Who qualifies?

Women of any age who have traditional Medicaid and managed Medicaid patients in Illinois.

### How to enroll?

Patients can self-enroll through a safe and secure patient portal at [osfoncall.org/pp-mic](https://osfoncall.org/pp-mic).

### Questions?

If you have questions about a specific patient, call (844) 381-3603.

For general questions, email us at [OSFOnCallConnect@osfhealthcare](mailto:OSFOnCallConnect@osfhealthcare).